

COMMUNITY CARE SKILLS STANDARDS FRAMEWORK FOR SUPPORT CARE ROLES

Skills Domain	Administration and Operations
Skills Category	Infection Control
Skills Standard Title	Perform Infection Prevention and Control Initiatives
Skills Standard Descriptor	Perform infection prevention and control initiatives programmes and ensure compliance
Skills Proficiency Level	Level 1 (Previously 'Basic II' under CCSSF)
Source Code	CCSSF-AAO-IC-2002-1
Knowledge <i>This refers to the gathering and cognitive processing of facts and information required to perform work tasks and activities.</i>	Underpinning Knowledge: • Causes of infection and infectious agents. Infectious agents include (not limited to): ○ Human sources with active symptomatic infections, asymptomatic infections; carrier states or be in incubation period of an active infectious disease. ○ Contaminated environment • Types of infection and its prevention. Types of infection may include (not limited to): ○ Bacterial ○ Fungal ○ Viral ○ Protozoan ○ Parasitic ○ Prion disease • Causes of cross-contamination and its prevention. • Properties of hand hygiene products. Examples of hand hygiene products are (not limited to): ○ Hand antiseptic ○ Hand sanitizer (foam/lotion/Gel/soap) ○ Hand sanitizing wipes ○ Antibacterial liquid soap ○ Alcohol based handrub • Means to improve hand hygiene compliance. • Tactics for infection prevention and control. • Types of biological hazards, which may include (not limited to): ○ Pathogenic micro-organisms ○ Viruses ○ Toxins (from biological sources) ○ Spores ○ Fungi ○ Bio-active substances • Emergency procedures and first aid procedures to manage incidents that may result in infection. • Different control measure approaches to reduce exposure to infection and contamination.

	• Ways to maintain environmental hygiene, such as (not limited to): ○ Cleaning and disinfecting frequently touched or high touched surfaces regularly ○ Cleaning and decontamination of environment used for MDRO carrier • Ways to maintain an infection control plan. • Organisational policies and procedures relating to: ○ Selection of appropriate hand hygiene products. ○ Infection prevention and control ○ Compliance to hand hygiene ○ Implementation of infection control plan ○ Providing feedback on infection control plans ○ Preventing cross contamination ○ Report observations, abnormalities, and occurrence of infection or cross-contamination ○ Implementation of infection control plans • Provisions of National Infection Prevention and Control Guidelines for Long Term Care Facilities (2018), which may include but not limited to: ○ Infectious disease management ○ Maintaining environmental hygiene • Relevant legal and/or industrial requirements in relation to support infection control, which may include: ○ Implementation Guide to Guidelines for Home Care (Agency for Integrated Care, Singapore) ○ Implementation Guide to Guidelines for Centre-Based Care (Agency for Integrated Care, Singapore) ○ Workplace Safety and Health Guidelines (Workplace Safety and Health Council) ○ National Infection Prevention and Control Guidelines for Long-Term Care Facilities (Ministry of Health) ○ Allied Health Professions Council (AHPC) guidelines on supervision and delegation of tasks to therapy support staff
Ability <i>This refers to the ability to perform the work tasks and activities required of the occupation, and the ability to react to and manage the changes at work.</i>	The ability to: • Prepare tools and equipment for infection prevention and control in accordance with organisational policies and procedures. • Prevent infection in accordance with organisational policies and procedures. • Prevent cross-contamination in accordance with organisational policies and procedures. • Conduct pro-active visual assessment of personal hygiene. • Select hand hygiene products placement at different locations at workplace in accordance with organisational policies and procedures. • Improve hand hygiene compliance in accordance with organisational policies and procedures. • Implement infection control plans established by relevant authorities to ensure working environments are safe and sanitized and in

	accordance with organisational policies and procedures. • Report observations, abnormalities, and occurrence of infection or cross-contamination to supervisors in accordance with organisational policies and procedures. • Provide feedback on infection control plans in accordance with organisational policies and procedures.
Person Centred Care <i>This refers to having a person centred care mindset to drive the caregiver to respect and recognise the decisions/choices of the person they are taking care of.</i>	Underlying principles: • Treating clients with dignity and respecting by being aware of the supporting personal perspectives, values, beliefs, culture and preferences; respecting their privacy while encouraging independence of the individual; and listening to each other and working in partnership to design and deliver services.
Performance Outcome <i>This refers to the outcome of the task on the care recipient as indication of workplace success</i>	The support care staff is able to: • Implement Infection prevention and control initiatives by adopting appropriate measures to isolate infectious agents; • Maintain clean and hygiene environments and in accordance with the organisational policies and procedures.